



Touchstone Wireless®
Keeping the World Connected™

The premier provider of Repair/Remanufacture, Reverse Logistics, Custom IT Solutions and Asset Management in the wireless phone industry.

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Touchstone Wireless Leads Industry in Level-3, Level-4 Compliance Certifications

Using innovative approaches and an aggressive quality management regimen, Touchstone Wireless leads the handset repair and remanufacturing industry with its ability to meet the strictest Original Equipment Manufacturer (OEM) standards.

Touchstone holds ten Level-3 and two Level-4 certifications – significantly more than any other repair and remanufacturing company in the world.

Established by the Network Equipment-Building System (NEBS), the standards are strictly enforced by the largest telecom companies and literally designed into products. To achieve the highest certification, hundreds of requirements must be met. If even one requirement is missed, the product cannot pass.

Touchstone consistently meets Level-3 standards for Kyocera, LG, Motorola, Nokia, Pantech, Sagem, Samsung, Sanyo, Sony Ericsson and UTStarcom. The company has also achieved Level-4 compliance for UTStarcom and Kyocera.

With full-service Super Centers in Bristol, Tenn.; Fort Worth, Texas; Hatfield, Penn.; and Las Piedras, Puerto Rico, Touchstone Wireless has more than 1,500 employees and the capacity to process more than one million handsets per month. Touchstone's services include repair and remanufacture of wireless products, reverse logistics, innovative IT solutions for customer reporting and tracking, and asset management that strictly aligns with proper electronics recycling and redeployment.

Touchstone Wireless Level-3 Certifications



Level-4 Certifications

